

zBoost® Warranty Information

Limited 1 Year Warranty
Register your product at www.Wi-Ex.com

Wi-Ex® warrants every Wi-Ex® product to be free from defects in material and workmanship under normal use for the warranty period of one year.

Who Is Covered?

You must have proof of purchase to receive warranty service. A sales receipt or other documentation showing the product purchased and the purchase date is considered proof of purchase. This limited warranty extends only to the original consumer purchaser or any person receiving the product as a gift from the original consumer purchaser and to no other purchaser or transferee. This warranty does NOT extend to commercial users.

What is Covered?

Warranty coverage begins the day you purchase the product. For one year from the original date, the Wi-Ex® Cell Phone Signal Booster will be repaired or replaced with a new, repaired, refurbished or comparable product (whichever is deemed necessary by Wi-Ex®) if it becomes defective or inoperative. The exchange will be made without charge to you for parts and labor. You will be responsible for the cost of shipping to the location designated by Wi-Ex®. If Wi-Ex® cannot reasonably repair or replace the unit then Wi-Ex® may, at its sole discretion, refund the price you paid for the product or the price of the unit.

All products, including replacement products, are covered only for the original warranty period. When the warranty on the original product expires, the warranty on the replacement product also expires.

What is Excluded?

Your warranty does NOT cover:

- Labor charges for set up of the unit.
- Product replacement because of misuse, accident, lightning damage, unauthorized repair or other cause not within the control of Wi-Ex®.
- Incidental or consequential damages resulting from the product. Some states do not allow the exclusion of incidental or consequential damages, so the above exclusion may not apply to you.
- Any modifications or other changes to the product, including but not limited to software or hardware modifications in any way other than as expressly authorized by Wi-Ex® will void this limited warranty.
- Product that has been modified or adapted to enable it to operate in any country other than the country for which it was designed, manufactured, approved and/or authorized, or repair of products damaged by these modifications.

Make sure you keep...

Please keep your sales receipt or other document showing proof of purchase. Attach it to this User Guide and keep both nearby. Also, keep the original box and packing material in case you need to return your product.

Before requesting repair service...

PLEASE CHECK THE TROUBLESHOOTING SECTION OF THE GUIDE. This may save you a call.

To get warranty service...

Warranty service will be provided by Wi-Ex®. If you believe you need service for your unit, contact Wi-Ex® at 1-800-871-1612 or support@wi-ex.com. A representative will go through a diagnostic checklist with you. If it is determined that the product needs to be returned for service or exchange, you will receive a return merchandise authorization (RMA) number. The representative will give you complete shipping details.

To get out of warranty service...

To obtain out of warranty service, contact Wi-Ex® at 1-800-871-1612 or support@wi-ex.com for information on the possibility of any costs for repair or replacement of out-of-warranty products.

Reminder

Record the model and serial number found on the product below:

Model #: _____

Serial #: _____

Purchase Date: _____